

## Contract Withdrawal Request

If you would like to withdraw from the purchase agreement, fill out the following form and send it to us.

**Registered office:** Web Retail s.r.o., Husinecka 903/10, 130 00 Prague 3, Czech Republic

**Delivery address:** Web Retail s.r.o., Politických vězňů 1597/19, 110 00, Prague 1, Czech Republic

### Customer contact details <sup>1</sup>

First & last name: .....

Address: .....

Phone: ..... Email: .....

### I hereby give notice that I withdraw from the purchase agreement pertaining to the following goods:

Product: .....

Order number: ..... Invoice no.: .....

Notes: .....

.....

Date: .....

Customer signature: .....

By providing us with the reason for withdrawing from the purchase agreement, you will help us to improve our services for future customers. We highly appreciate your opinion.

- I ordered the wrong product by mistake
- I changed my mind and don't need product anymore
- I would like to exchange this product for another one
- The product did not meet my requirements (low brightness, doesn't fit into my device, etc.)
- I didn't manage to install the product
- The lamp didn't resolve the projector issue (problem with another part)
- Product doesn't work as expected, because .....
- Other: .....

<sup>1</sup>In accordance with Act 89/2012 Coll. Of "the New Civil Code", only a consumer (defined in accordance with s 419 of the "New Civil Code") has the right to withdraw from a purchase agreement within fourteen days. In case the right to withdraw from a purchase agreement is exercised by a business person (defined in accordance with s 420 of the "New Civil Code"), the Seller reserves the right to charge a cancellation fee for covering costs associated with the return of the Goods.